



We are your experts on call, putting technology to work in every corner of your association.

ISG SERVICES

With more than 30 years of experience serving associations across North America, ISG Solutions understands the unique challenges you face and delivers the customized solutions you need.

Need a one-stop shop for iMIS, where you can obtain any iMIS-related service you might need? ISG Solutions is your answer.

- iMIS upgrades and implementations
- iMIS EMS Enterprise
- Help desk, technical support & training
- Website design
- Integrations
- Custom software development

IMIS UPGRADES & IMPLEMENTATIONS

We have implemented, upgraded, enhanced, and supported hundreds of iMIS systems. We are iMIS experts – we have worked with iMIS since it was first introduced – and are one of the top Authorized iMIS Solution Providers in the world.

IMIS EMS ENTERPRISE (iMIS CLOUD)

You won't find an iMIS solution provider with more experience in hosted solutions than ISG. We have been working with the cloud for more than 20 years – as a hosting provider and now also implementing iMIS EMS Enterprise for our clients. ISG has developed a process that will help you plan your iMIS EMS Enterprise transition, choose the right time, avoid pitfalls, and transition your iMIS system efficiently.

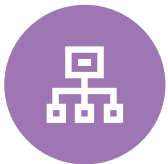
ON-DEMAND HELP DESK

The ISG Help Desk is staffed by full-time, senior consultants who are Certified iMIS Professionals. At month-end and other peak times, we add more full-time iMIS consultants to the help desk.

Our team stays informed and current on new technologies and updates, so we're ready to support you using the latest versions of IQA, SSRS, RiSE, SQL, IIS, and more.

Popular help desk requests include mass record updates, data imports, data mining, data restoration, report writing, and on-demand training. We also help with accounting issues.

Did you discover that something went wrong with financial data—perhaps months earlier—and now need to find and correct the mistakes via journal entry, reclassification, or data updates? Our help desk also facilitates accounting research and reconciliations. We help you find the mistake, correct it, and get your numbers back on track.



TRAINING

Get beginner, intermediate, and advanced training customized for your users. Your team can be trained in your office or over the web. You can receive training on a wide range of products and services, including RiSE, iMIS administration and accounting procedures, IQA, SSRS, and Crystal Reports.

WEBSITE & DESIGN DEVELOPMENT

When it's time to update your website, you can trust ISG to design a beautiful, easy-to-use website that functions efficiently behind the scenes and is tightly integrated with your other applications. ISG builds your website using the iMIS RiSE content management system (CMS). With your database and website unified in one system, your member and non-member records are updated in real-time, and you have the latest information everywhere.

INTEGRATIONS

Successfully partnering with more than 300 clients over the years, we have extensive experience integrating iMIS with third-party software. We configure ASI's Single Sign-On for you. In situations where that won't work, we have a SAML tool and a token-based tool. We can also program custom integrations.

CUSTOM SOFTWARE DEVELOPMENT

Leveraging over two decades of programming experience, we are experts at delivering custom software solutions. We design, develop, and deploy iMIS iPart software solutions based on your specific requirements. We deliver your software on time and within budget, and we make this guarantee: When iMIS upgrades, you upgrade, too.