



ISG SERVICES

Serving associations across the United States for more than 25 years, ISG Solutions understands the unique challenges faced by associations, and we provide the customized solutions you need. We are iMIS experts—we've worked with iMIS ever since the software was launched and are one of the top Authorized iMIS Solutions Providers (AiSP) in the world.

We are a one-stop shop for iMIS, offering every service an association might need:

- iMIS implementation
- Website design
- Report writing & dashboards
- Cloud hosting & managed services
- Integrations and custom software development
- Help desk and technical support

We've implemented hundreds of iMIS systems—from integrations with other applications to developing our own software that extends and enhances iMIS capabilities.

On-Demand Help Desk

The ISG Help Desk is staffed by full-time, senior consultants who are Certified iMIS Professionals. At month-end and other peak times, we add more full-time iMIS consultants to the help desk. Our team stays informed and current on new technologies and updates, so we're ready to support you using the latest versions of IQA, SSRS, RiSE, SQL, IIS, and more.

Did you discover that something went wrong with financial data—perhaps months earlier—and now need to find and correct the mistakes via journal entry, reclassification, or data updates? Data entry mistakes happen, so our help desk also facilitates accounting research and reconciliations. We can help you find the mistake, correct it, and get your numbers back on track.



iMIS Services



Web Design



Custom Software Development



Integrations



Help Desk



ISG Azure Cloud

Website Design & Development

When it's time to update your website, you can trust ISG to design a beautiful, easy-to-use website that functions efficiently behind the scenes and is tightly integrated with your other applications. ISG builds your website using the iMIS RiSE content management system (CMS). Your database and website are unified in one system. As a result, your member and non-member records are updated in real-time, so you have the latest information everywhere.

System Assessments & Recommendations

Get a review of your iMIS system and your business processes to see how you can maximize your use of iMIS. Especially now that so many software tools and capabilities are incorporated into the core iMIS product, this review is highly beneficial.

Integrations

Successfully partnering with more than 300 clients over the years, we understand how databases and systems work. Whether you need integrations with third-party software or between your databases and website, we've developed software that produces tight, real-time integrations. In our latest integrations, we use SAML for SSO with other SAML-compliant third-party packages.

Training

Get beginner, intermediate, and advanced training customized for your users. Your team can be trained in your office, our facility, or via the web. You can receive training on a wide range of products and services, including RiSE, iMIS administration and accounting procedures, IQA, SSRS, and Crystal Reports.

Software Development

Leveraging over two decades of programming experience, we are experts at delivering custom software solutions. We design, develop, and deploy iMIS iPart software solutions based on your specific requirements. We do it on time and within budget, and we make this guarantee: When iMIS upgrades, you upgrade, too.

ISG Cloud - Microsoft Azure Cloud Solution



ISG has been a Microsoft Certified Partner for 20+ years. After many years of managing our own, state-of-the-art hosting facility in our Rockville office, we have transitioned to using Microsoft Azure. We specialize in working with iMIS and understand the association business, so we can deliver the exact support and services you need for the cloud.



Silver
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Partner**



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