



ISG SERVICES

Serving associations across the United States for more than 25 years, ISG Solutions understands the unique challenges faced by associations, and we provide customized solutions they need. We are iMIS experts—we've worked with iMIS for 22+ years and are one of the top Authorized iMIS Solutions Providers (AiSP) in the world.

We are a one-stop shop for iMIS, offering every service an association might need:

- iMIS implementation
- Website design
- Report writing & dashboards
- Cloud hosting & managed services
- Custom software development
- Help desk and technical support

We've implemented hundreds of iMIS systems—from integrations with other applications to developing our own software that extends and enhances iMIS capabilities.

On-Demand Help Desk

The ISG Help Desk is staffed by full-time, senior consultants who are Certified iMIS Professionals. At month-end and other peak times, we add more full-time iMIS consultants to the

help desk team. Our team stays informed and current on new technologies and updates, so we're ready to support clients using the latest versions of IQA, SSRS, and RiSE plus SQL, IIS, and more.

Data entry mistakes happen, so our help desk also facilitates accounting research and reconciliations. Did you discover that something went wrong with financial data—perhaps months earlier—and now need to find and correct the mistakes via journal entry, reclassification, or data updates? We can help you find the mistake, correct it, and get your numbers back on track.

System Assessments & Recommendations

Get a review of your iMIS system and your business processes to see how you can maximize your use of the iMIS database. Especially now that so many software tools and capabilities are incorporated into the core iMIS product, this review is highly beneficial.



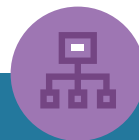
iMIS Services



Web Design



Custom Software
Development



Integrations



Help Desk



ISG Cloud

Integrations

Successfully partnering with more than 300 clients over the years, we understand how databases and systems work. Whether you need integrations with third-party software or between your database and website—or both, we've developed software that produces tight, real-time integrations. In fact, in our latest integrations, we use SAML for SSO with other SAML-compliant third-party packages.



Upgrades & Imports

No matter what version of iMIS your association uses, as long as your ASI maintenance is current, we can upgrade you to the current version of iMIS. Many associations have the need to import data into iMIS. ISG has the expertise to clean the data, look for duplicates, and seamlessly import the data.

Training

Get beginner, intermediate, and advanced training customized for your users. Your team can be trained in your office, our facility, or via the web. You can receive training on a wide range of products and services, including RiSE, iMIS administration and accounting procedures, IQA, SSRS, and Crystal Reports.

Software Development

Leveraging over two decades of experience, we are experts at delivering custom software solutions. We design, develop, and deploy iMIS iPart software solutions based on your specific requirements, and we do it on time and within budget. And we make this guarantee: When iMIS upgrades, you upgrade, too.

ISG Cloud - Authorized Microsoft Hosting Facility



We've been a Microsoft Certified Partner for 25+ years. Unlike many other hosting providers, ISG manages its own, state-of-the-art hosting facility in our Rockville office. We specialize in the iMIS application, which allows us to service all our clients' needs—hardware issues and software issues in the cloud. We are the only company that can provide you with the total service solution.

CAPABILITIES

- RiSE Website Design and Implementation Services
- IQA, SSRS, Dashboards
- iPart Software Design & Development
- iMIS Hosting, Managed Services
- Third-party Integrations with iMIS
- Database Conversions
- Service Oriented Architecture (SOA)
- Database Design & Development

TECHNOLOGIES

- CMS: RiSE
- Web/Application Development: Microsoft .NET, C#, REST, JSON, SAML
- Database: iMIS, Microsoft SQL Server
- Client-side Scripting: JavaScript, JQuery, SQL Server
- Report Writing: IQA, SSRS, Crystal Report Writer

CERTIFICATIONS

- Certified AiSP & Fundraising Partner — 22+ years
- Certified iMIS Professionals
- Certified iMIS Extension Developers
- Microsoft Certified Partner
- Microsoft SPLA Hosting Partner
- Microsoft Certified Professionals
- Woman Owned Small Business (WOSB)

WOSB Certification Award



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